

HR Support

LEVEL 3

 12 Month Programme + EPA

Supporting the handling of the day to day queries faced by HR professionals from recruitment to retirement.

Introduction to the course

Team members that provide HR Support typically work in organisations supporting the wider HR function. Key responsibilities may include providing advice to managers on a wide range of HR issues, using company policy and relevant laws to provide guidance that is compliant and protects the organisation against potential employment tribunals or legal challenges.

Learner outcomes

Learners will develop their core HR knowledge establishing the values by which their organisation operates by and how this applies to their role. Learners will understand the HR systems and processes used and be able to apply these as part of the HR function supporting the implementation of HR changes or projects within the business.

Learners will be required to develop their skills in order to maintain HR records as part of the services delivered and ensure that reports and management information related to HR data is produced.

Service delivery will be excellent, providing support, solutions and advice to colleagues, building their own expertise in HR matters.

Assessment

Learners will be assessed through on-programme learning before progressing to the End-Point Assessment, where they will be required to complete:

- A Consultative Project
- A Professional Discussion

Learners must achieve Level 2 English and Mathematics before completing the programme.

A good fit for

Individuals working in a people practice support role work in medium to large organisations and provide support to managers and employees.

What's next?

This programme forms the basis for further development and learners may progress to the Level 5 HR Consultant/Partner or the Level 3 Learning and Development Practitioner apprenticeship.

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Course overview



Start Date
Flexible



Level
3



Duration
12 Months + 3 Months EPA



Delivery
Blended



Assessment
On-Programme and End-Point Assessment



Qualification
HR Support apprenticeship at Level 3



Entry Requirements
Learners must have GCSE maths and English grade C/4 or above (or equivalent). If completing the standard and the CIPD professional qualification pathway, learners need to be in a tactical HR role

HR Support

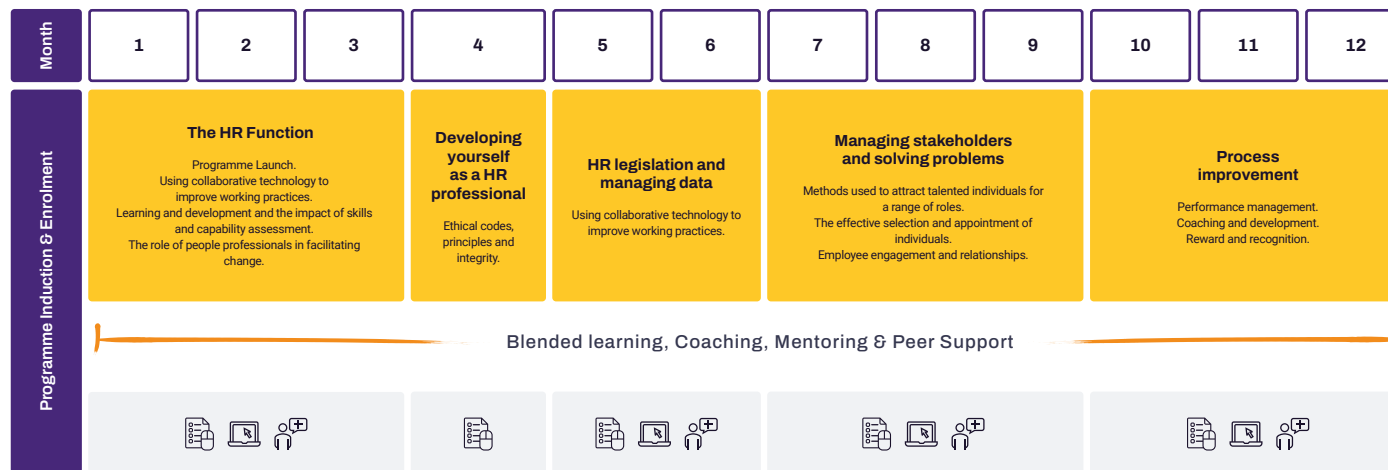
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unlocking potential
delivering personalisation
enhancing performance

Blended Delivery Model



Gateway



End Point Assessment

3 Months

- Consultative Project
- Professional Discussion

 **Apprenticeship Achieved**

