

Operations or Departmental Manager

LEVEL 5

 18 Month Programme + EPA

An Operations or Departmental Manager is someone who manages a team and supports the wider business in the completion of projects and the achievement of operation or departmental goals and objectives, as part of the delivery of the organisation's strategy.

Introduction to the course

Leadership and management skills have a major impact on the development, productivity and performance of organisations of all sizes and in all sectors. This CMI Level 5 apprenticeship will equip learners to develop skills in strategic planning, alongside core leadership abilities, to produce effective results as part of the organisation's wider strategy.

Key responsibilities may include creating and delivering operational plans; managing projects; leading and managing teams; managing change; financial and resource management; talent management; coaching and mentoring.

Learner outcomes

Learners will learn to understand operational management approaches and models, including creating plans to deliver objectives and setting KPIs.

The course will cover project management tools and techniques, in addition to financial matters including budget management and forecasting.

Learners will also hone their skills in communication, time-management and decision-making, learning to build effective relationships at all levels.

There is also an option to incorporate the CMI Level 5 Certificate in Management and Leadership into this apprenticeship.

Assessment

Learners will be assessed through on-programme learning, developing their learning journal, before progressing to the end point assessment where they will be required to submit a 4000 word project proposal. Learners will also have a 1-hour professional discussion on the portfolio and a 20-minute presentation and 40-minute question and answer session.

Learners must achieve Level 2 English and Mathematics before completing the programme.

A good fit for

Departmental managers involved in strategic management tasks looking to develop their skills and progress their career.

What's next?

On completion of the apprenticeship, learners may choose to register as a full member with the Chartered Management Institute (CMI). Learners may also choose to pursue one of Babington's commercial courses in Leadership and Management from Level 6 to The Chartered Manager Award.

Our advanced commercial programmes offer Bachelors or Masters Degree equivalent qualifications for professional in leadership and management

Programme in partnership with:



babington

Course overview



Start Date
Flexible



Level
5



Duration
18 months + 5-month EPA



Delivery
Blended



Assessment
On-Programme and End-Point Assessment



Qualification
Operational Departmental Manager apprenticeship at Level 5.



Entry Requirements
Must have a minimum of three years' experience in an operational management role.

Operations Manager

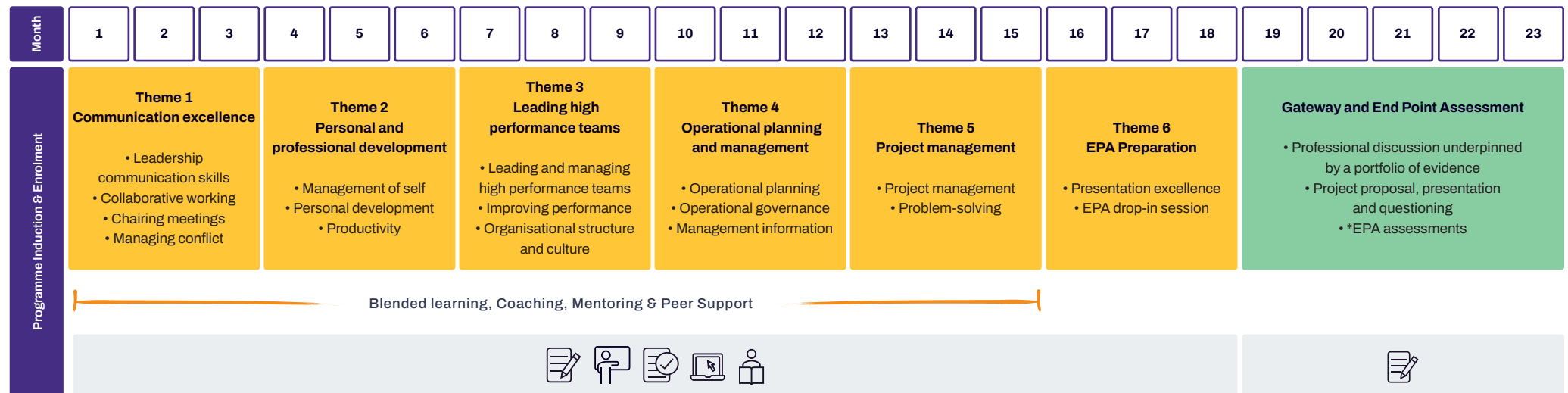
LEVEL 5

unlocking potential
delivering personalisation
enhancing performance

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Blended Delivery Model



Maths & English Level 2

* Maths and English functional skills may be included in your apprenticeship programme depending on the programme requirements and your prior attainment level.

Key



Informal learning



Coaching/Mentoring



Competency gateway/Exams



Training/Simulation



Self Study