

# Operations Manager

## LEVEL 5

 18 Month Programme + EPA

Operations Managers holds teams and in effect, the wider business together, our Level 5 apprenticeship gives them the skills needed to be prepared for all challenges.

### Introduction to the course

Leadership and management skills have a major impact on the development, productivity and performance of organisations of all sizes and in all sectors. This CMI Level 5 apprenticeship will equip learners to develop skills in strategic planning, alongside core leadership abilities, to produce effective results as part of the organisation's wider strategy.

Key responsibilities may include creating and delivering operational plans; managing projects; leading and managing teams; managing change; financial and resource management; talent management; coaching and mentoring.

### Learner outcomes

Learners will learn to understand operational management approaches and models, including creating plans to deliver objectives and setting KPIs.

The course will cover project management tools and techniques, in addition to financial matters including budget management and forecasting.

Learners will also hone their skills in communication, time-management and decision-making, learning to build effective relationships at all levels.

### Assessment

Learners will be assessed through on-programme learning, developing their learning journal, before progressing to the end point assessment where they will be required to complete submit a work based project that focuses on a significant issue facing the business or the sector.. Learners will also be required to complete a presentation supported with questions and answers.

Learners must achieve Level 2 English and Mathematics before completing the programme.

### A good fit for

Departmental managers involved in strategic management tasks looking to develop their skills and progress their career.

### What's next?

On completion of the apprenticeship, learners may choose to register as a full member with the Chartered Management Institute (CMI). Learners may also choose to pursue one of Babington's commercial courses in Leadership and Management from Level 6 to The Chartered Manager Award.

# babington

### Course overview



**Start Date**  
Flexible



**Level**  
5



**Duration**  
18 months + 5-month EPA



**Delivery**  
Blended



**Assessment**  
On-Programme and End-Point Assessment



**Qualification**  
Operational Departmental Manager apprenticeship at Level 5.



**Entry Requirements**  
Must have a minimum of three years' experience in an operational management role, with a minimum of two direct reports, you must also be exposed to strategic management tasks and the delivery of strategic aims for the course of this apprenticeship.

# Operations Manager

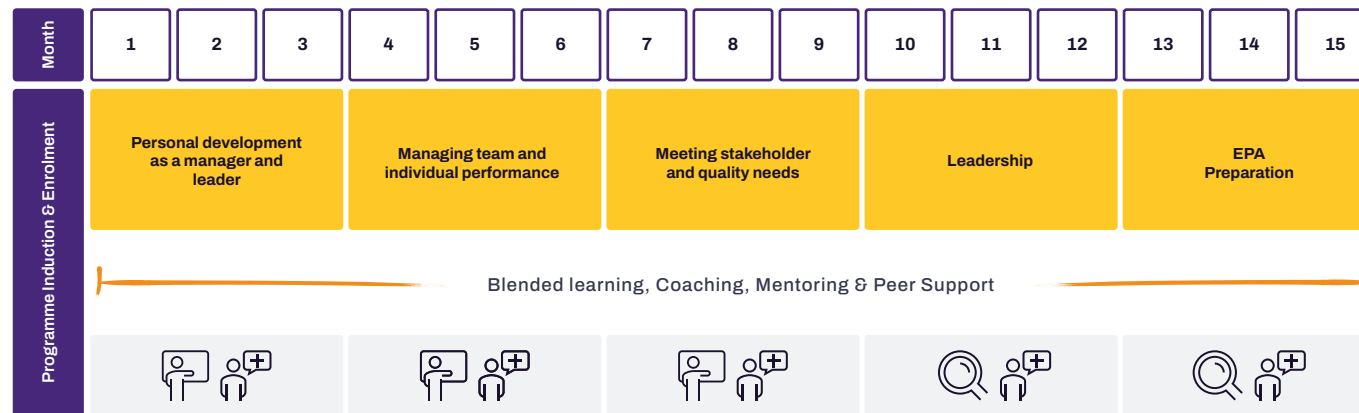
## LEVEL 5

 18 Month Programme + EPA

Operations Managers holds teams and in effect, the wider business together, our Level 5 apprenticeship gives them the skills needed to be prepared for all challenges.

unlocking potential  
delivering personalisation  
enhancing performance

## Blended Delivery Model



Gateway



### End Point Assessment

5 Months

- Project
- Professional Discussion & Portfolio
- Presentation

 **Apprenticeship Achieved**

Maths & English Level 2

\* Maths and English functional skills may be included in your apprenticeship programme depending on the programme requirements and your prior attainment level.

### Key



Workshop



Exam



Progress reviews



Project