



## FREE ONLINE LEARNING

# TEAM LEADING

## LEVEL 2

### Who is this course for?

This qualification is aimed at those aspiring to become managers. Modules will provide learners with the knowledge and skills needed to become a successful leader within business. Our qualifications have been developed to provide learners with the best opportunity to enhance their success in employment across a range of sectors.

### What does the qualification cover?

Topics include:

- Principles of Team Leading
- Understand business
- Understand how to communicate work related information
- Understand customers
- Understand how to deliver customer service and resolve problems
- Understand how to develop working relationships with colleagues
- Understand Health and Safety procedures in the workplace
- Introduction to coaching

### How is the course delivered?

All of these courses are completed via our online learning platform supported with interactive resources and webinars to cover the key topics where you can interact with a tutor and your peers. You will be supported throughout by one of our

### Course overview



#### START DATE

Flexible



#### LEVEL

2



#### DURATION

12-16 weeks - Independent studying



#### DELIVERY

Access to Babington E-Learning Platform



#### QUALIFICATION

Level 2 Certificate in the Principles of Team Leading